



# Moving Medicine

## Active Hospital PPI Matrix

You can use this matrix as a guide and checklist to help you with your Governance framework. There are lots of useful documents and information within the Active Hospital Toolkit to assist you in planning and developing your Governance framework.

Activity	CQC Domain	Resources	Examples
Establishing PPI group	Well led, caring, effective	<ul style="list-style-type: none"> <li>○ PPI guidance</li> </ul>	<ul style="list-style-type: none"> <li>○ PPI group meeting template</li> <li>○ PPI Terms of Reference</li> </ul>
Indirect Communications with patients	Safe, effective, well led	<ul style="list-style-type: none"> <li>○ Patient information leaflets</li> <li>○ Patient information posters</li> <li>○ Active Hospitals videos</li> </ul>	<ul style="list-style-type: none"> <li>○ Trust signoff</li> <li>○ Patient endorsement on design</li> <li>○ Link to resources page</li> </ul>
Direct communication with patients	Caring, effective, well led	<ul style="list-style-type: none"> <li>○ Staff training and education</li> </ul>	<ul style="list-style-type: none"> <li>○ Staff training data</li> </ul>
Complaints and compliments	Responsive, well led	<ul style="list-style-type: none"> <li>○ Patient feedback guidance</li> </ul>	<ul style="list-style-type: none"> <li>○ Patient feedback record</li> </ul>

Adapted from Pearson B et al. The clinical governance of multidisciplinary care. International Journal of Health Governance. 2017;22(4):246-50

